

HELIA RENT A BIKE

BICYCLE RENTAL AGREEMENT AND HANDOVER RECORD

Agreement no.: _____ Booking / reference no.: _____ Date: ____ / ____ / ____

1. RENTER AND RENTAL DETAILS

Full name		Phone	
Address		E-mail	
Rental from		Rental until	
Pick-up location		Return location	

2. BICYCLES AND EQUIPMENT

No.	Bicycle / equipment	Helia serial no.	Frame no.	Condition / notes
1				
2				
3				
4				

Included accessories (tick and specify quantity where relevant):

☐ Lock: _____	☐ Helmet: _____	☐ Repair kit: _____	☐ Pump: _____
☐ Pannier: _____	☐ Charger: _____	☐ Child seat: _____	☐ Other: _____

3. HANDOVER CONDITION CHECK

The renter and Helia representative inspect the bicycle together at collection. Record any existing damage or missing item above or attach photographs.

☐ Brakes	☐ Wheels / tyres	☐ Gears / chain	☐ Lights / display
☐ Frame / fork	☐ Saddle / cockpit	☐ Battery / charger	☐ Accessories

4. DAMAGE WAIVER SELECTION

Standard damage waiver - included with every rental. For accidental damage during normal, responsible use, the renter's liability is limited to the applicable excess: **EUR 50** per rental for a touring / city / trekking bike, or **EUR 150** per rental for an e-bike, gravel, road or mountain bike.

☐ No upgrade Standard excess applies. Theft is not covered.	☐ Waiver upgrade - touring EUR 25 per rental	☐ Waiver upgrade - e-bike / gravel / road / MTB EUR 50 per rental
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With the waiver upgrade, the accidental-damage excess is EUR 0. In a qualifying theft case, liability is capped at EUR 150 (touring) or EUR 300 (e-bike, gravel, road or MTB), but only if the bicycle was securely locked and the theft was reported promptly to Helia and to the police. Full requirements and exclusions are in section 13.2 of the General Terms and Conditions.

5. AGREEMENT AND SIGNATURES

By signing below, the renter confirms that the listed bicycles and equipment were received in the condition recorded above; that Helia explained their correct and safe use; and that the renter has read and accepts the **General Terms and Conditions effective 3 August 2026**, available at <https://rentabike.si/general-terms-and-conditions/>. Those terms form an integral part of this agreement.

The renter agrees to use and secure the bicycle responsibly, report damage, loss or theft to Helia without undue delay, stop riding if a technical fault is apparent, and return all items at the agreed time and place. Where permitted by the General Terms and Conditions and applicable law, the renter authorises Helia to charge the payment method on file for the applicable excess or other documented amounts due; otherwise Helia may issue an invoice or payment request.

Helia processes personal data for administration and performance of the rental. Further information: <https://rentabike.si/privacy-policy/>.

RENTER	HELIA REPRESENTATIVE
Name: _____	Name: _____
Signature: _____	Signature: _____
Date and time: _____	Date and time: _____

ADDITIONAL NOTES / DAMAGE DIAGRAM

RETURN RECORD (complete at return)

Return date / time	Condition on return	Damage / missing items	Amount due / notes	Initials
	☐ As handed over ☐ Changed			